# CRITICAL CARE CAPACITY PLANNING

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# Background

- By 2014 it became obvious, that General Critical Care required urgent increase in capacity
- Most months bed occupancy rates exceed/100%
- Service was unable to provide timely and responsive care to out patients and impacted on all co-linked services
- The very first line of 2015 CQC report on Critical Care refers to caβacity issue

**Critical care** 

**Requires improvement** 

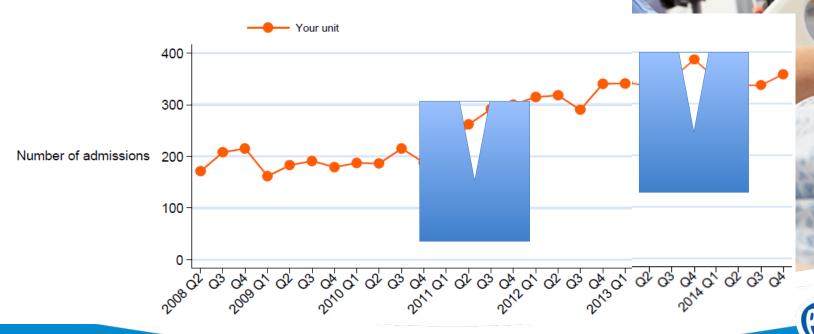


There were insufficient critical care beds available for the population served by the trust in comparison with other London Trusts. Despite four



#### **GROWING DEMAND**

- Number of admissions nearly tripled since QH opened
  - Oldchurch ICU just over 100 admissions per guarter
  - 2006-2011 Queens Critical Care 14 beds
  - Additional 6 beds opened in 2011
  - Up to 6 beds used in recovery in winter 2013-2014
  - 4 temporary beds used on CCU from Feb 1015



#### **REASONS**

- Reactive capacity increase instead of prospective planning
  - Capacity increased only at breaking points
  - Ceiling effect on admission numbers
- Inadequate capacity since QH opened
  - DoH data: 7 adult CC beds per 100,000 population in London
  - Intensive Care Society and Faculty of ICM analysis trends predict increasing demand every year
    - 7% Level 2 beds
    - 3% level 3 beds
    - This reflects general dichotomy trend in healthcare mild conditions to be treated in community, but more intensive 24/7 management of major to severe conditions



#### **REASONS**

- Genuine increase in demand
  - mortality risk of our case mix remains largely unchanged
  - Complexity is in-line or above national average

|  | Your unit        | Similar units   | All units       |
|--|------------------|-----------------|-----------------|
| Severity scores, mean (SD)   |                  |                 |                 |
| ICNARC Physiology Score  | 17.1 (9.1)       | 17.0 (8.8)      | 15.6 (8.7)      |
| APACHE II Acute Physiology Score   | 12.0 (6.0)       | 11.8 (5.9)      | 10.6 (5.6)      |
| APACHE II Score  | 17.1 (7.4)       | 16.0 (6.8)      | 14.9 (6.5)      |
| $ICNARC_{H-2015}$ model predicted risk of acute hospital mortality (%), median (IQR) | 12.7 (3.2, 36.1) | 9.7 (2.4, 29.4) | 6.5 (1.9, 23.4) |

Quarterly Quality Report: 1 April 2016 to 30 September 2016

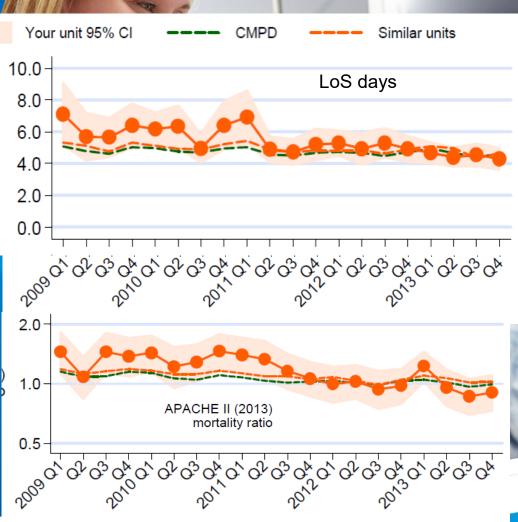
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## COULD WE BE MORE EFFICIENT!

- Over 5 years we have significantly reduced GCC length of stay.
- We have significantly improved mortality rates over5 year period

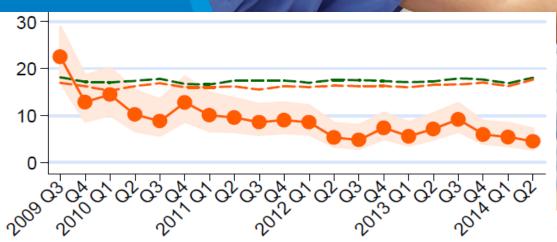




# Effect on Emergency Surgical Pathway

- True extent of capacity deficit has been masked by restricting GCC access to elective, emergency surgical and other groups of patients.
- Nationally 18% of GCC admissions are emergency surgical patients, ours has artificially reduced from >21% in 2009 to as little as 4.5% in 2014
- Only 1 in 2 emergency laparotomies are admitted to GCC, this group of patients
  has one of the highest mortality rates in surgery (5-25%). 100% admission rates
  are expected. Major national initiatives to improve outcomes in this group
- Only 16% of #NOF patients were admitted to GCC









- Elective patients affected by limited resource
  - 46% of surgical patients with ASA grade 4 (138 of 300), had no access to GCC
  - Only 11% (36 of 317) patients aged 86 and above were admitted to GCC postoperatively (excludes day-case and overnight stay)
  - 55 cancelled major elective operations
    - Impact on care and outcomes as caricellations include 2 WW cancer cases
    - Severe impact on patient satisfaction
    - Poor theatre utilisation due to cance lations on the day and delays of several hours
       while waiting for confirmation of bed availability

(BHRUT data centre; 6 months

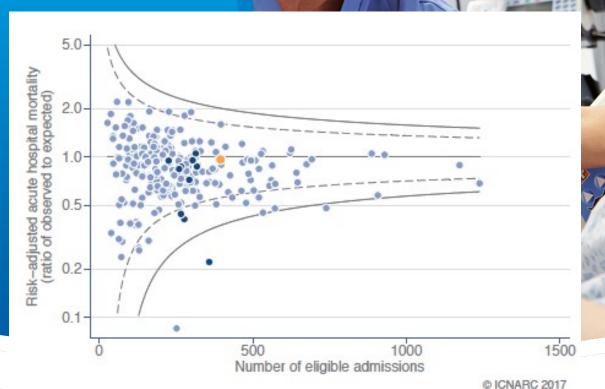
April-October 2014, Medway



# HOW DO WE COMPARE?

One of the busiest services in UK

Recent mortality in line with national average





## Patient safety on SkyHDU

- » Extensive risk-assessment exercise prior to coening of the unit. 4 key elements
  - » PATIENTS. Admissions based on clinical isk stratification. This approach was further developed from our experience in CCU.
  - » STAFF. Dedicated medical and nursing team equivalent to that of stand alone ICU.
  - EQUIPMENT. For example, no UPS on Sky. This was mitigated by ut is sing equipment with internal batteries.
  - » PROCESSES. clinical and safety procedures (photo; simulated the evacuation drill)





#### Results

- » 4 ring-fenced beds for elective surgery there ore no cancellations of major elective surgery since SkyHDU opened (at Quants).
- » Major increase in post-operative emergency surgical aumissions.
- » Reduction in bed occupancy rates (note: 2 ICU beds re-opened on the in an unit in Nov 2016).

